



### Objectives

- Provide participants knowledge of CPI concepts, methods, tools, and strategies to optimize organizational performance.
- Understand CPI methods and tools to streamline the process by reducing processing time, cost, and waste.
- Understand available CPI tools to identify problems and implement process solutions.
- Implement systematic CPI method identifying and eliminating waste (Non-Value-Added activities) to improve process.

### CPI Project

**Session 1 – Introduction**

**Session 2 – CPI Concepts/Methods**

**Session 3 – CPI Tools**

**Session 4 – Define: Identify And Validate Problem**

**Session 5 – Measure: Determine Process**

### CPI Project

**Session 6 – Analyze: Confirm Problem Root Cause(s)**

**Session 7 – Improve: Develop/Prioritize Potential Solutions**

**Session 8 – Control: Develop Action Plan, SOPs, etc.**

**Session 9 – Wrap Up/Summary**

**Note: Project Length 4 - 5 Days**

